

Dana S. Franciosa
7980 Santa Armenta Ave.
San Diego, CA 92126

June 27, 2009

Mr. Donnie Vachon
New Images Concrete
9222 Los Coches Road
Lakeside, CA 92040

Dear Donnie:

Thank you so much for the outstanding retaining walls and concrete patio. Everything looks great!

After a truly horrendous bathroom remodeling experience it was refreshing to work with you and your team. From concept to completion you and your team were courteous, prompt, professional and reliable. There were no surprises or set backs. No excuses, delays or mistakes. The finished product is exactly as I envisioned and as we discussed.

Thank you for making this a stress free experience. I would be happy to recommend you to any prospective clients.

Sincerely,



Dana S. Franciosa